

Reg No.: _____

Name: _____

APJ ABDUL KALAM TECHNOLOGICAL UNIVERSITY
THIRD/FOURTH SEMESTER B.TECH DEGREE EXAMINATION, APRIL 2018

Course Code: HS210
Course Name: LIFE SKILLS

Max. Marks: 50

Duration: 2 Hours

PART A

Answer all questions, each carries 6 marks.

		Marks
1	a) State the guidelines for ensuring success in job interviews.	(4)
	b) Compare Proxemics and Chronemics.	(2)
2	a) Discuss the steps involved in problem solving.	(5)
	b) What is lateral thinking?	(1)
3	a) Discuss the techniques of group dynamics.	(4)
	b) Differentiate a group and a team	(2)
4	a) Discuss the senses of Engineering Ethics.	(3)
	b) Explain the term engineering as experiment.	(3)
5	a) What is meant by leadership and discuss its types.	(5)
	b) What is VUCA leadership?	(1)

PART B

(Read carefully the following case and answer the questions given below, it carries 20 marks.)

(Case study)

6. Ramanujan Shastri, secretary in the ministry of defense, is a respected and admired bureaucrat. Defense minister trusts Ramanujan and has given him a free hand in the ministry. Ramanujan, who is at the fag end of his career, recently lost his elder son and wife in an accident and ever since, he has kept a low profile and has grown more fond of his other son who now just finished his graduation from an ordinary institution in the capital. In a deal involving direct government to government contract with a major arms supplier, Ramanujan is tasked with speeding up the contract agreement and finalize the deal. The manufacturer, who will benefit immensely if the process is expedited, on many occasions has personally contacted Ramanujan and expressed his frustration in the slow movement of files in the ministry. Ramanujan's younger son wants to study in a world's most reputed university for which he needs a lot of money and good references. Son has his father's complete support and he himself is contemplating the idea of moving out with his son to a new place, but money is the constraint. The person from the company who is in touch with Ramanujan comes to know about this and in one of his meetings

with Ramanujan, he assures him to look after his son's entire higher education costs — from admission to placement to a well paying job — provided he speeds up the finalization of the deal. Because of unexpected political circumstances, the defense minister now wants to scrap the deal. From his experience Ramanujan senses that the present controversy is temporary and somehow the deal will be inked later. Ramanujan who has few months of service left with him is in a dilemma. He doesn't want to disappoint his son and at the same time he wants to be in good terms with the minister. The deal, if signed, doesn't harm anyone's interests. The products are of world class and are sure to add value to the country's defense arsenal.

- a) Identify the key players in this case. (3)
- b) What should be Ramanujan's course of action in this situation? (7)
- c) How Ramanujan deal with his son and manufacturer? (6)
- d) Discuss the ethical issues in private life versus public relation. (4)

